DELTA DENTAL®

Claims Submissions

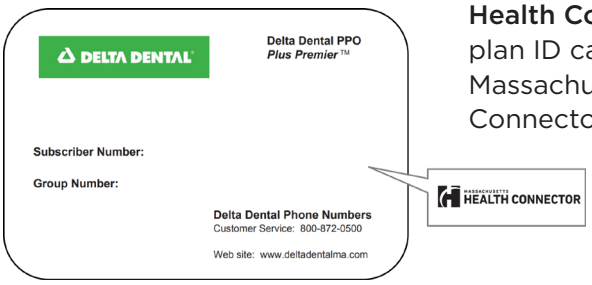
We've updated our claims platform to improve processing speed, accuracy, and consistency. The following outlines our claims submission information beginning on June 22, 2026.

Group and Health Connector Plans Claims

The majority of our business and claims processing is for Group and Health Connector plans.

Verify Plan:

Group plan ID cards have a green logo and group number displayed.



Health Connector plan ID cards have the Massachusetts Health Connector logo displayed.

Submit Claims:

ELECTRONIC:	Submit claims through a clearinghouse or through our Provider Portal at www.deltadentalma.com.
PAYER ID:	04614
ADDRESS:	P.O. Box 75688 Seattle, WA 98175
CUSTOMER SERVICE:	Call 800-872-0500

Payment Schedule:

TUESDAY:	CEOBs are available on the Provider Portal.
WEDNESDAY:	EFT payments are available. Paper checks are mailed and may take several days to arrive.

Individual Plans Claims

A small portion of our membership have Individual plans. Individual plan members will receive a new member ID with a "077" prefix. Please submit claims with the new member ID.

ELECTRONIC:	Submit claims through a clearinghouse.
PAYER ID:	WDENC
ADDRESS:	P.O. Box 103 Stevens Point, WI 54481
CUSTOMER SERVICE:	Call 888-899-3734

PAYMENT SCHEDULE:

- **MONDAY:** CEOBs are available on the Provider Portal.
- **WEDNESDAY:** EFT payments are available. Paper checks are mailed and may take up several days to arrive.