DELTA DENTAL

Network Support

Thank you for being a valued partner in delivering exceptional care to our members. We are committed to supporting our network every step of the way. Our team is here to make doing business with us simple, efficient, and responsive. Our goal is to provide you with the tools, guidance, and assistance you need to focus on what matters most—delivering high-quality care to our members. **Beginning June 22, 2026**, here's how to contact us:



Online Chat

Our new online chat gives you quick, convenient answers to your questions—without needing to call or send an email.

Log in to the portal at www.deltadentalma.com to securely chat with a live customer service representative from the same team that supports you by phone. You can access information on member benefits, claims, eligibility, and more.



Customer Service

For general inquiries, including Provider Portal, member benefits and claims questions, call us at:

Group/Health Connector plans:

- **Phone:** 800-872-0500

Individual plans:

- **Phone:** 888-899-3734



Enrollment & Credentialling

We've modernized our processes to provide a simpler experience and faster turnaround times. Log in to our Provider Portal to access and submit all our forms, requests, and applications online.

Phone: 800-872-0500

Email: Provider@deltadentalma.com



Provider Relations

Most inquiries can be resolved through our Provider Portal or by contacting Customer Service. For additional support, our Provider Relations team is available to assist, contact us at:

Phone: 617-886-1009

Email: ProviderRelations@deltadentalmass.com